

WE CARE

*We're
together*

DHM – Discovery Hotel Management have been closely following the latest developments in the COVID-19 outbreak all over the world and, particularly, in Portugal. Likewise, we have been paying attention to the guidelines that come to us through the Portuguese Health Authorities

Most of our hotels are located outside urban centers, in areas little affected by this outbreak and with several outdoor areas for circulation. Places where you can enjoy everything the region has to offer, be it nature, gastronomy or, simply, leisure.

However, in accordance with the most recent guidelines, we have implemented a series of measures in order to prevent and contain the virus.

- We have extended the possibility to dine in your room (on request) to all DHM hotels,
- We provide, in all public areas of our hotels, hand sanitizers,
- In case of need we have protection masks available,
- We have increased the cleaning frequency of door handles, chairs, tables, elevators and other public areas
- The exposure time of food in our buffets has been reduced and the cleaning of all cutlery and dishes have been intensified,
- We have reduced access to our gyms and spas to 6 and 10 people at a time, respectively,
- Isolation areas have been defined in case of suspected infection,
- All teams are receiving daily briefings on the evolution of the situation and the body temperature of each team member is being measured,
- In addition to being aligned with the Portuguese Health Authority guidelines for the hotel sector, each DHM unit (according to its characteristics) has its operational contingency plan and can be consulted by all our customers, tour operators or any other entity requesting so.

We want you to continue to trust us and choose DHM for unique experiences and moments.

However, although the World Health Organization is not advising against travel, we understand that there may be constraints at this point.

Therefore, for direct reservations on our websites, we have implemented a policy of free cancellations up to 24 hours before the date of arrival and which will be in effect until the beginning of Summer.

The safety and well-being of everyone is our priority.

We are waiting for you with the same smile as always.